



## WATER UTILITY CUSTOMER INFORMATION

November 2024

### WATER UTILITY RENOVATES AND BUILDS NEW INFRASTRUCTURE

There have been several renovation sites in the **downtown area** this year.

On Kananpolku and Koulutie, traffic was reorganized, and the water and sewage networks were renewed simultaneously. The network renovation on Urheilutie has been a challenging and time-consuming project, complicating traffic in the area. The district heating pipeline was also renewed on Urheilutie.

The projects are nearing completion, and the downtown area will quiet down for the winter season.

There is still a need for network renewal, and so water and sewage lines will continue to be renovated next year. The largest task will be renewing the **Keskuskatu network from Vihtorinkatu to Syttyäntie**. The work will take several months and will naturally affect traffic in the area. Water outages should also be anticipated. The pipelines under Highway 8 are also on the renovation list.

**The Kovero sewerage** from Vidiläntie towards Kovero village has been completed, and properties have already been connected to the sewer network.

The construction of municipal engineering for the expansion of the **Kotoharju** residential area began in the summer and is already in its final stages.

The waterproofing of the **water tower's** roof is in need of renewal, and the work is currently underway. Water distribution will operate normally during the repair work. A comprehensive condition survey will also be conducted on the water tower. Water tower is over 30 years old, so it's time to check its condition and plan any necessary refurbishment actions.

### CHARGES FROM 1.1.2025

According to the Water Supply Act, the water utility should cover its expenses with its charges. The water utility's operation is running at a loss and needs to balance its finances with fee increases.

The Technical Committee approved water utility fee increases at its meeting on 22.5.2024. Water and sewage usage fees will increase by 10%, basic fees by 20%, additional meter fees by 10%, and cesspool/septic tank emptying fees by 10%.

Connection fees were last revised in 2015. Due to rising costs, connection fees will also be increased by 10%.

The water fee is now € 2.16/m<sup>3</sup>                      -> new fee **€ 2.37/m<sup>3</sup>** (incl. VAT 25.5%)  
Sewage fee now            € 3.30/m<sup>3</sup>                      -> new fee **€ 3.63/m<sup>3</sup>** (incl. VAT 25.5%)

For example, a household using 150 m<sup>3</sup> of water per year will see their water and sewage bill with basic fees increase by approximately € 93 compared to the current rates.

The new price lists starting 1.1.2025 are attached.

The general VAT rate increased to 25.5% on 1.9.2024. The increase also affects all water utility products and services.

## **DISRUPTION ALERT TEXT MESSAGES IN USE**

The water utility uses the Blue Idea Finland service for disruption communication. With its help, text messages can be sent regionally to city residents affected by a possible water supply disruption, such as a water outage. The text message is automatically sent to Laitila residents over 16 years old whose phone numbers and addresses are public.

If you have a prepaid subscription, a private phone number, a subscription registered to an address other than your place of residence, e.g., a work phone, or have prohibited your operator from providing your address for directory services, you must order the text message service yourself. See instructions on the [www.laitila.fi](http://www.laitila.fi) page (in English), search keyword "Disruption Notices".

## **NEWS FROM KUNINKAANMÄNTY**

The city is a shareholder in Kuninkaanmänty Water Company. The aim of the shareholding is to ensure the supply of good quality groundwater for Laitila residents and to ensure the operating conditions of current and potential new water-using companies. The project has been granted a permit, but an unfortunate appeal process is underway.

## **INFORMATION ABOUT LAITILA'S WATER SUPPLY**

Have you visited the Water Utility's website?  
[www.laitila.fi](http://www.laitila.fi) -> Asuminen ja ympäristö -> Vesihuoltolaitos

There you will find in Finnish useful information about water supply, current issues, invoicing, network connections, fees, meter reading notifications, ownership changes, quality of water, etc.

Some of the texts have also been translated into English and Ukrainian.  
([www.laitila.fi](http://www.laitila.fi) -> Residence and environment -> Water maintenance)